



Coastal
Hospice

March/April 2017

Volunteer News

OUR VALUES: AFFIRMING LIFE - RESPECT - COMPASSION - TRUST - COMMITMENT - QUALITY

Coastal Hospice at the Ocean is becoming a reality

After many years of fundraising and support from our community, we now officially own the building that will become Coastal Hospice at the Ocean. This facility will be completely different from Coastal Hospice at the Lake where we care for patients who need intense care. Instead, this building will be a hospice residence for patients who cannot live independently because they either have no one to care for them at home or their caregiver may be frail themselves.

Most of the patient rooms will have a waterfront view of the

bay and the Ocean City skyline. However, we still have a lot of work to do on the structure before we can move in. We hope to have groundbreaking in April to start construction and be able to accept patients by this time next year. Eventually, Coastal Hospice at the Ocean will also be a home for the Fair Winds team, for our grief support groups, for a palliative clinic, for volunteers in the area, and for the community as a whole.

The completed retrofitting of the existing structure will look like the rendering below. Look for news about our progress.



Directions to the new building: At the south entrance of Ocean Pines, turn right at the four-way stop, and drive all the way to the end of the road to The Point development. The building is at the very end of the road.

You're invited to celebrate National Volunteer Week!

VOLUNTEER BRUNCH

Tuesday, April 25, 10 a.m.

The River Church

11004 Worcester Hwy, Berlin, MD

- or -

Wednesday, April 26, 10 a.m.

Philmore Commons Conference Room,

224 Phillip Morris Drive, Suite 202, Salisbury, MD

"I CHOSE TO BE A HOSPICE VOLUNTEER BECAUSE I BELIEVE THAT ALL PEOPLE SHOULD HAVE CARING TOUCH TO THE VERY END OF THEIR LIVES. I ADMIRE HOSPICE VOLUNTEERS BECAUSE THEY ARE GIVING BACK, NOT TAKING AND ARE WILLING AND ABLE TO BE WITH PATIENTS AND FAMILIES AT THIS CHALLENGING TIME IN LIFE'S JOURNEY."

PETER FROTHINGHAM
HEART OF HOSPICE, HEART-TO-HEART VOLUNTEER



To RSVP please call Volunteer Services at 410-543-2590

Winning NHPCO quote

A warm welcome to our new volunteers!

On Saturday, Jan. 28, new volunteers spent the day learning about Coastal Hospice and the many roles volunteers fill, as well as the impact of a patient's illness on the family and the need for volunteer boundaries and self-care.

The classroom training is supplemented by online learning to successfully meet the learning objectives of the 13 topics required by the State of Maryland for patient care volunteers.

These volunteers will soon be making a big difference in the lives of our hospice patients and their families.



Pat Ziolkowski, Valerie Bethea



Sonya Williams, Terri Alexander



Denise Allen, Glenn Mohr



Sheila Ramsay, Beverly Gresehover

Automobile insurance compliance requirement

Coastal Hospice provides “blanket” insurance coverage for volunteers, and the underwriters require that evidence of automobile insurance liability coverage be provided. To make compliance easier, you can complete a waiver form that would permit Volunteer Services to contact the insurance company on your behalf to get a copy of the information needed. No more searching for the declarations page of your policy! Volunteer Services would work directly with the insurance company.

Waiver forms are available in the Volunteer Services office and can be mailed, emailed or faxed to you. Please call **410-543-2590** or email **volservices@coastalhospice.org**, and we would be glad to make this form available to you.

Two hospice volunteers selected as Jefferson Award winners

Two of our volunteers were surprised by WBOC-TV in the presence of family and friends with news that they had been chosen to receive one of ten Jefferson Awards given this year to volunteers in our area.

Kevin Hughes has been a volunteer with Coastal Hospice since 2007 and is a regular at Coastal Hospice at the Lake. He works full-time at Sysco in Pocomoke City yet managed to give 135 hours to Coastal Hospice in a 12-month period. Kevin was trained to be an extraordinary minister of Holy Communion and regularly offers communion to Roman Catholic patients in hospice care as well as to others in the community.

Ellen Lowe began her patient care volunteer role with Coastal Hospice in 2005. In addition to making home and facility visits, she has served as an elf in the annual Santa Run and helped with hospice's summer grief support camp for children, Camp Safe Harbor. Asbury United Methodist Church in Sharptown nominated Ellen, citing her active involvement in the life of the church as a lay leader and role model for children.

The American Institute for Public Service was founded in 1972 to establish an award for public and community service called the Jefferson Awards. These awards are given at the national and local level. At the local level, recipients are ordinary people who do extraordinary things without expectation of recognition or award. The goal of recognizing these remarkable recipients is to inspire others to become involved in community and public service.



Maxine Bentzel of WBOC-TV greets Kevin Hughes (left) and conducts the interview (right) at Sysco in Pocomoke City.



Far Left: Maxine Bentzel of WBOC-TV greets Ellen Lowe at Asbury United Methodist Church in Sharptown. Middle: The TV station tapes the interview. Right: Long-time hospice volunteer Margaret Lankford with Ellen Lowe.



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Coastal Hospice, Inc., does not exclude people or treat them differently because of race, color, national origin, age, disability, sex.

Blankets needed for veteran visits

We are seeking donations of new blankets in patriotic colors to honor our patients with military service. For more details, contact Volunteer Services at 410-543-2590. Thanks for your help!

Calendar of Events

March 28 **Salisbury Chew & Chat on Top Cancer Hospice Diagnoses**
Noon - 1:30 p.m. Philmore Commons

Bring a friend and learn more about the most frequent cancer diagnoses of patients admitted to hospice

April 5 **Introduction to Coastal Hospice**
10 a.m. - 4 p.m. Philmore Commons

April 25 **Berlin Volunteer Brunch**
10 a.m. The River Church
Come and celebrate Volunteer Appreciation Month

April 26 **Salisbury Volunteer Brunch**
10 a.m. Philmore Commons
Come and celebrate Volunteer Appreciation Month

Early May **Introduction to Coastal Hospice**
10 a.m. to 4 p.m.
Berlin area TBD

May 23 **Salisbury Chew & Chat on Admitting Hospice Diagnoses**
Noon - 1:30 p.m. Philmore Commons
Bring a friend and learn more about the most frequent diagnoses of patients admitted to hospice

June 27 **Berlin Chew & Chat on Admitting Hospice Diagnoses**
Noon - 1:30 p.m. CHO
Bring a friend and learn more about the most frequent diagnoses of patients admitted to hospice

July 4 **Holiday and office closed**