Happy July Birthday!

03 Carlos Caro
03 Jeanne Hearn
06 Carolyn Post
06 Amanda Simmons
07 Sheila Blosveren
14 Leslie Finlayson
19 Jim White
20 Judy Simulis
21 Jacquie Hutson
21 Barbara Stephens
22 Peggy Kay
22 Walter McCabe
22 Jane Piper
27 Margaret Toadvine
29 Sue Burke

We apologize if we have missed your birthday. Please let us know so we can add your special day to our list.

Elaine Tamvakis tags bears generously donated by the Temple Bat Yam as gifts for patients.

We need blankets for our veterans

The “We Honor Veterans” program honors Coastal Hospice patients who have military service. Volunteers make a special visit to veterans who come into our care and present them with a framed personalized certificate of appreciation and a patriotic-themed blanket. The veterans truly appreciate this honor!

But our supply of patriotic blankets is running low. We would welcome donations of new blankets in patriotic colors either purchased or handmade. You may have contacts with organizations or individuals who could help. Thanks for sharing this need.

Please bring blankets to Volunteer Services at Philmore Commons in Salisbury or to our Berlin office at 10441 Racetrack Rd.
Meet Our Newly Trained Volunteers! Welcome to all!

We welcomed our new volunteers during the Introduction to Coastal Hospice course held on June 15 and 29. Training was geared toward volunteers interested in the We Honor Veterans program as well as patient support and patient care roles.

Topics included the Coastal Hospice philosophy, admission criteria, communication, family roles and values, cultural diversity, end of life changes, bereavement and grief, coping and self-care, pain management and the role of the volunteer.

This course will be offered next on a Saturday in September. Watch for more information in the August newsletter about the availability of distance learning options and shorter classroom time.

Brigadier General Harleston and Shahrzad Barzin

We Honor Veterans volunteers
Gene Powell and Eric Nilsson

Ruth Richins and Albert Ayernor

Janaya Tull and Kristi Wike

Autumn Fenton, Ramona Gillespie and Maxine Brisbane

Ruth Ann Meketarian, Sally Smith, Winona Hocutt

Adeline Noumssi and Gigi Windsor

Joanna Thyng and Robertine Kapguep

Ester Yook, Yoon Kwon and Reverend Starkey
Documenting Volunteer Hours

The time volunteers give to Coastal Hospice is important for many reasons, not the least of which is the support provided to patients and their care teams.

Our goal is to minimize the time it takes to report visits as well as the time it takes for Volunteer Services office volunteers to enter it into our databases.

We ask volunteers to use our version of the forms and report time in hours and minutes (not beginning and ending times) to ensure the process flows smoothly.

To accurately capture the significant hours of volunteer time, we have made minor modifications to existing documentation sheets. There are no additional forms.

For patient care volunteers making home visits, a category has been added to note the new “We Honor Veterans “service on the weekly documentation sheet.

For volunteers at Coastal Hospice at the Lake, the monthly documentation sheet has extra columns to record direct patient care hours in addition to administrative time.

The column for travel time has been removed from all forms.

What happens to the documentation sheets after they are submitted? Next month you will meet the volunteers who meticulously enter and maintain time records.

Making Use of Email Communication

With the increase in the number of hospice patients and Compass clients, there are more requests for volunteer visits.

When a patient or client first enters one of our programs, they may not decide to ask for volunteer visits.

It is not unusual to get a request with only a few days notice. That may not allow enough time for Volunteer Services staff to match the request to the interests of a specific volunteer.

For one-time visits that we request on short notice, volunteers may be contacted by email. If your email address is not current, please contact our office so we can update our records.

Also, please check your spam filter to make sure our messages are delivered. Thanks!

ENJOY WORKING WITH CHILDREN?

Adults are needed to oversee the children’s area. See times needed below. Tents will provide shade for volunteers and participates.

4:00 - 6:30 pm - Setup, Registration, Games/Contest
6:30 - 9:00 pm - Games/Contests, Clean Up

For more details call Sally Rankin, in Volunteer Services at 410-543-2590

WHEN: Saturday, July 9, 2016, 5-10 pm. Crab Cook-Off from 5:30-8:00 pm. Rain or shine!

WHERE: Held at the intersection of Race St. and Poplar St. in Cambridge. Plenty of free parking.
Please read the article included with this newsletter. If you are a patient care or patient support volunteer, please sign and return the Education Credit Slip below. You may mail, fax or email the slip to Volunteer Services.

Returning the signed slip is one way of fulfilling the annual education requirement as provided in the COMAR regulations that implement the authority of the Department of Health and Mental Hygiene to direct the operation of hospice programs. Thank you!

Sally Rankin

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**COASTAL HOSPICE VOLUNTEER EDUCATION CERTIFICATION**

ONLY Patient Care and Patient Support volunteers need to complete and return the education certificate.

I certify that I have read *Living with Heartbreak: The Grief Process* included in the July 2016 Volunteer Newsletter.

Please Print Your Name

Please Sign Your Name ___________________________ Date ______________

Patient Care and Patient Support Volunteers
Please sign and return to Volunteer Services.

Email - srankin@coastalhospice.org
FAX - 410-860-2094
Mail - Coastal Hospice
Attention: Sally Rankin
PO Box 1733
Salisbury, MD 21802-1733